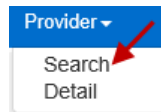


KinderConnect – Program/Provider Set Up for IVR

A **Provider/Program** must use the internet to self-register prior to using KinderConnect. You will need to verify your IVR phone number.

A Log in to KinderConnect. Note: You must be registered in KinderConnect. If you are not, refer to KinderConnect - Provider/Program Registration QRC for additional information.

B Click **Search** under Provider.



C Enter the appropriate search criteria into the available fields, then press **Search**.

Provider Search

Provider Name:

Region:

Provider Code:

Provider Type:

Device Count:

Status:

D Click on the Provider name to select.

Search Results

Provider Name	Provider ID	Provider Code	Provider Type	Region	County	Address	Operators	Device Count	Child Count	Status
Happy Learning Center	9	26		Ohio		1234 Fictional Way Mason, OH 45040	James Jibson	0	0	Active
Horizon Day Care	35		License-Exempt Outside Home (Non-Relative) Licensed Center-Based	Ohio		300 Main St. Cleveland, OH 44109		0	0	Active

E On the Provider **Detail** page, verify that the phone number displayed in the **IVR Phone Number** field is the number that you and your Caretakers/Sponsors will be calling from. If it is not, contact the TAP Support Center at 833-866-1708 and request to have the phone number changed.

Provider Detail

Provider: AA Child Care (OH) [Select >>](#)

Provider ID: 9

Address Line 1: 1234 Fictional Way B

Address Line 2:

City: Mason

State: OH

Zip Code: 45040

Phone Number:

Contact Name: AA Child Care, Andrew-Sebastian

CCP User ID: 12345

Region: Ohio

★ denotes a required field

Provider Category: ★ Web

Allowed To Edit Attendance:

Enable Provider API:

IVR Phone Number:

Pilot Participant:

Overnight Care:

Note: The telephone number cannot be blocked. It can be a landline or a mobile phone.