

## KinderSmart – Best Practices



The KinderSmart Ohio application is easy to download to either iPhone or Android smartphones. We recommend you follow these steps when using KinderSmart on your smartphone:

- A** Ensure your smartphone is password protected.
- B** Ensure your smartphone is configured to regularly check for software updates and has the latest updates from Android or Apple installed.
- C** Perform regular checks for KinderSmart Ohio software updates available in the Google Play or Apple App stores.
- D** Be sure to enable *Location Services* on your smartphone. KinderSmart requires an internet connection in order to function correctly.
- E** If your smartphone is lost or stolen, contact the TAP Support Center immediately at (833) 866-1708 to unregister your device and number.
- F** If you are selling your smartphone or giving it to someone else, contact the TAP Support Center at (833) 866-1708 immediately and unregister your device.

Note: Your smartphone will remain registered to the KinderConnect Program until the TAP Support Center unregisters the device ID. Performing a factory reset or uninstalling KinderSmart will not unregister a device from KinderConnect.