

## KinderConnect – COVID-19 Issues - Reopening

This QRC outlines the various policy and system changes related to the Covid-19 Pandemic.

- A** PFCC Closure Payments will be discontinued when programs are permitted to reopen on May 31, 2020.
- B** All attendance information must be recorded in TAP for the service week beginning **May 31, 2020** and after. If any authorizations are missing or incorrect, the primary caretaker should reach out to their county JFS agency.
- C** Absent days were increased from 10 days to 20 days per every six month period.
  - If your facility was open and a child did not attend, you may claim an Absent Day. A child must have at least one date of attendance in the last 12 months to be eligible for an Absent Day.
- D** Attendance for the service weeks March 29, 2020 through May 30, 2020 cannot be submitted in KinderConnect.
- E** Beginning May 31, 2020 programs can only claim Pandemic Days if the local or state health department requires the program to close as a result of COVID-19. Effective December 11, 2020, programs can claim a maximum of 35 Pandemic Days per state fiscal year. Programs claiming a Pandemic Day must submit an email including documentation from the local or state health department to [Child\\_care\\_adjustment@jfs.ohio.gov](mailto:Child_care_adjustment@jfs.ohio.gov)
  - Programs who decide to remain closed after May 31, 2020 cannot bill for Pandemic Days.
  - The state fiscal years begins on July 1<sup>st</sup> of each year.

- F** Some best practices to use TAP include:
  - Ensure you are frequently cleaning and sanitizing your tablet. Refer to the *KinderSign Cleaning and Disinfecting your Tablet* QRC for more information.
  - Caretakers and sponsors can use KinderSmart to check children in and out of care and to approve pending attendance from their own smartphone.
  - Primary caretakers can self-register to use KinderConnect to approve pending attendance.