KinderConnect – Program/Provider Set Up for IVR

A **Provider/Program** must use the internet to self-register prior to using KinderConnect. You will need to verify your IVR phone number.

- A Log in to KinderConnect. Note: You must be registered in KinderConnect. If you are not, refer to KinderConnect Provider/Program Registration QRC for additional information.
- **B** Click **Search** under Provider.



Enter the appropriate search criteria into the available fields, then press **Search**.

Provider Search Provider Name: Region: Provider Code: Provider Type: Device Count: Status: Select All Select Al

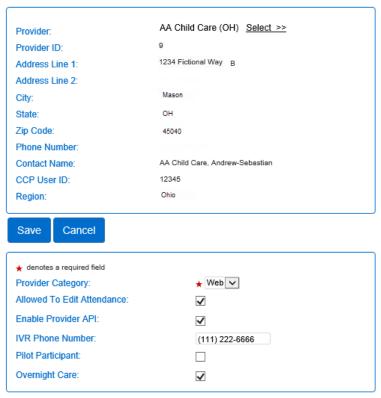
D Click on the Provider name to select.

Search Results

Provider Name	Provider ID	Provider Code	Provider Type	Region	County	Address	Operators	1	Child Count	Statu
Happy Learning Center	9	26		Ohio		1234 Fictional Way Mason, OH 45040	James Jibson	0	0	Active
Horizon Day Care	35		License-Exempt Outside Home (Non-Relative) Licensed Center-Based	Ohio		300 Main St. Cleveland, OH 44109		0	0	Active

On the Provider **Detail** page, verify that the phone number displayed in the *IVR Phone Number* field is the number that you and your Caretakers/Sponsors will be calling from. If it is not, contact the TAP Support Center at 833-866-1708 and request to have the phone number changed.

Provider Detail



Note: The telephone number cannot be blocked. It can be a landline or a mobile phone.