

| 03/20/2024 TAP Release | |
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| Issue | Resolution |
| <p>Child care providers that do not provide PFCC but do receive payments from Ohio related to child care (ex: ICCP Programs) receive 1099s. Instructions on how to access KinderConnect and obtain 1099s are needed. Additionally, clearer instructions regarding the need for new PFCC child care providers to register for KinderConnect as part of the process to receive a tablet was needed.</p> | <p>The https://ohiocctap.info/ website has been updated with these instructions with a new first line with a hyperlink which states: New Programs, please start HERE. After clicking on the hyperlink users are taken to a page with applicable information and sections with links for ICCP only providers or PFCC programs.</p> |
| <p>State and County level users need a way to search for Providers based upon a program's designation type (ICCP vs all Providers).</p> | <p>When performing provider>search, a new search criteria called Program Designation Type with drop down options of "all programs" or "ICCP programs" was added.</p> |
| <p>Clicking "New" from the Child>Detail Page Does Not Clear Out the Age Group and SSID Information from previous search results in error.</p> | <p>When users click "New" from the Child>Child Detail page, the system clears out the age group and SSID information from the previous child that was displayed.</p> |
| <p>In KinderConnect (KC) when users clicked on the hyperlink of the child's name from results of a child search, an error message was received if more than one customized school schedule having the exact same name across different providers existed for active and inactive schedules.</p> | <p>If a provider tries to use the exact same name of a customized school schedule that another provider is already using, upon saving the record, the provider number of the second program is inserted at the end of the customized school schedule name to make the schedule names unique between providers. This should prevent users from receiving this error message when clicking the applicable hyperlink.</p> |
| <p>An option is needed for identified authorizations to be reimbursed monthly, for monthly services, with payments intended to offset a family's monthly cost of child care. These would be different from the current PFCC authorizations and the weekly payment process. In addition, the system needs to allow a provider to sort or filter authorization and attendance information to differentiate those from PFCC when applicable.</p> | <p>1. Added functionality to allow TAP to accept Special Project 1 authorizations from Ohio Benefits and to allow attendance to be entered against those authorizations. 2. Updated the following screens and fields: Attendance>Detail - Contact Type drop down includes Special Project 1 as a selection criteria. - Added the "Authorized Program Type" on the Child Information section as "APT" followed by the program type (i.e., APT: PFCC or other program abbreviation when applicable). Child>Detail - Updated the "Child Type:" label name to "Authorization Program Type:", - Updated the page label from "Subsidized Schedules:" to "Authorizations:", - Added an "Authorization Program Type" column to the "Authorizations" table. Child>Search - Renamed the existing column title named "Type" to "Authorization Program Type" on the Search Results table. - Authorization Program Types will display as applicable - Changed the Authorization Program Type of "Subsidized" to "PFCC". Provider>Cases - Added an Authorization Program Type column to the Search Results table. 3. Updated the system to allow providers to enter attendance for Special Project 1 weekly, but attendance can only be submitted after the end of the month. If attendance is not submitted, then the normal Sweep process will pick up the Special Project 1 attendance and pay it at the end of the following month. ** Note: This enhanced system functionality was added however, <u>there is not a Special Project at this time</u>. The label, for placeholder purposes, is "Critical Occupations" or "CO" which may be seen by Users.</p> |