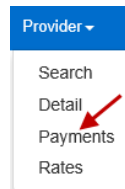


## KinderConnect – Provider Payment Alert

If you have an issue with a **Paid** status payment, you can easily contact ODJFS Business Unit by sending a **Payment Alert**.

**A** Press **Payments** under Provider.



**B** Enter the search parameters using the name of the **Provider**, **Start Date** and **End Date**, **Date Filter**, **Status** and **Reconciliation**. Press **Search**.

Provider Payments

\* denotes a required field

Provider: \* Aunt Elaine's Child Care (Ohio Region) v

Child: Select >>

Start Date: \* 1/28/2020 [calendar icon]

End Date: \* 5/10/2021 [calendar icon]

Date Filter: Service Period v

Status: All Payments v

Reconciliation: Select >>

**C** The **Search Results** grid contains all payments issued to that Provider matching the specified criteria.



### Search Results

Disclaimer The payment information contained in the Child Care Time Attendance System (CCTA) Web Submittal is only an estimate of the payment due and is not the actual payment due. The actual payment due will be determined using the payment information submitted to CCTA and may differ from the amount listed below. The payment information supplied by CCTA Web Submittal is unsubstantiated and no representations or warranties of any kind, express or implied, should be made about the completeness, accuracy, or reliability of the estimated payment information supplied. The user should not rely on the estimated payment information contained in CCTA Web Submittal. Any user that relies on the estimated payment summary information contained in CCTA Web Submittal is using such payment information beyond its intended purposes, and has assumed all peril and risk associated with such reliance and/or action.

	Payment ID	Status	Status Date	Period Start Date	Period End Date	Family Name	Child Name	Case Number	Amount	Co-pay	Reconciliation	Details	Note	Send Alert
<input type="checkbox"/>	834	Paid	10/04/2020	02/02/2020	02/08/2020	UnderFT	UnderFT, ChildA	UNDERFT	\$0.00	\$0.00	Waiting	Details		Send Alert
<input type="checkbox"/>	835	Paid	10/04/2020	01/26/2020	02/01/2020	UnderGT	UnderGT, ChildB	UNDERGT	\$0.00	\$0.00	Waiting	Details		Send Alert
<input type="checkbox"/>	836	Paid	10/04/2020	01/26/2020	02/01/2020	UnderGT	UnderGT, ChildA	UNDERGT	\$0.00	\$0.00	Waiting	Details		Send Alert

**D** You should only send a **Payment Alert** for a payment that shows **Paid** in the **Status** column. Click on the **Send Alert** corresponding to the desired payment.

**E** Enter a message to the Business Unit regarding the selected payment. Press **Send**.

**F** The **Alert** will appear as a message in the **Message Center**, under the **Sent** tab. Note that the **Recipient** name and the **Final Appearance Date** do not contain information.

Message Center

Refract

Received Sent

	Subject	Recipients	First Appearance Date	Final Appearance Date	Priority
<input type="checkbox"/>	Sent Payment Alert from KinderConnect for payment: 834		7/6/2021		High