KinderConnect – Remittance Detail

KinderConnect allows you to review the details of all payments made to a Provider. Results will only be available on the **Remittance Detail** page once the **Status** column on the **Provider Payments** page is set to **Paid**.



Press **Remittance** under Provider.



| | Cases |
|---|---------|
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Press the drop-down arrow to select the type of Reconciliation you would like to review.

Provider Remittance





Press **Search**. The system generates the **Search Results** grid containing the selected **Remittances** issued to that **Provider**. Provider Remittance



For more information, visit <u>www.ohiocctap.info</u>, email us at <u>supportOH@kindersystems.com</u> or call us at 1-833-866-1708.



To review the details of a **Remittance**, click on the corresponding **Details**. The details of the selected **Remittance** display.

| Provider Name | Child Name | Case Number | Service Period Start | Service Period End | Payment Date | Family Fee | Invoice | Adjustment Code |
|---------------|--------------|-------------|----------------------|--------------------|--------------|------------|---------|---|
| JCProvider1 | Joe Burrow | 123456 | 1/2/2022 | 1/8/2022 | 1/13/2022 | \$0.00 | \$25.00 | Underpayment - Registration Fees |
| JCProvider1 | Joe Burrow | 123456 | 1/2/2022 | 1/8/2022 | 1/13/2022 | \$0.00 | \$25.00 | Underpayment - Registration Fees |
| JCProvider1 | Ja'Mar Chase | 246864 | 1/9/2022 | 1/15/2022 | 1/17/2022 | \$0.00 | \$50.00 | Overpayment - Attendance |
| JCProvider1 | Ja'Mar Chase | 246864 | 1/9/2022 | 1/15/2022 | 1/17/2022 | \$0.00 | \$55.00 | Special Payment - Undefined must have documentation |
| JCProvider1 | Joe Mixon | 135753 | 1/9/2022 | 1/15/2022 | 1/17/2022 | \$0.00 | \$56.27 | Underpayment - School Day hours release/start |
| JCProvider1 | Joe Mixon | 135753 | 1/16/2022 | 1/22/2022 | 1/24/2022 | \$0.00 | \$13.00 | |
| JCProvider1 | Joe Mixon | 135753 | 1/16/2022 | 1/22/2022 | 1/24/2022 | \$0.00 | \$15.00 | |



Click on the corresponding *Send Alert* if you would like to send a message related to the selected **Remittance**.

| Send Re | nittance Alert | × |
|-----------|----------------|---|
| Message:★ | ß | |
| | Send Cancel | |



Enter the contents of the message and press Send.