

07/31/2024 TAP Release

Issue	Resolution
<p>Child care providers are no longer receiving a copy of the PFCC approval letter when they were named on the child care application. If a caretaker included the child care program information on the application and provided a completed Release of Information (ROI) to the county this information could be shared with the provider. As a result, child care providers must contact counties and/or the help desk to request application status information for families to inform them if the application is still pending or has been denied. Counties and/or the Help Desk must then review the submitted documentation in the system to determine if the caretaker included the child care program information on the application and provided a completed Release of Information (ROI) to the county. If so, this information can be shared with the provider. The TAP system should display this information for providers directly to reduce the need to call for application status updates.</p>	<p>A new page in KinderConnect (Provider>Application Status) has been created which allows a program to view the status of Pending and Denied without PAD applications which have been sent to TAP from OB.</p> <p>The information displayed is for initial PFCC applications in which the provider's license number was accurately entered and the county has viewed and confirmed an ROI was provided and completed as required.</p> <p>The Provider Application Status Search page contains some filters and can be exported. When the results are exported additional detail fields of information are included for the individual(s) listed in the search results, which don't display on the page.</p>
<p>PFCC is paid at a weekly frequency while Special Projects are paid at a monthly frequency. The submission of all attendance occurs on the Submit Attendance page in KinderConnect, regardless of program, and it is difficult for providers to easily distinguish which are weekly for PFCC and which are monthly for Special Projects.</p>	<p>The Submit Attendance page has been updated in KinderConnect. Rows which are for monthly submission now display bold font with a dark gray fill to distinguish those from the weekly PFCC rows.</p>
<p>Authorizations can exist for PFCC and Special Projects within the same week and providers need a way to identify when this occurs and which days apply to each program within the week for a child.</p>	<p>The Enter Attendance page has been updated in KinderConnect. When a child has authorizations to more than one program type in a single week the Child Name field will display with green fill for that week. Additionally, each day of the week contains a bolded APT field which will identify the program authorized for that specific day for the child.</p>
<p>Providers use the information provided on the CCIDS Provider Portal, with Ohio Department of Job and Family Services header included, as a form of "pay stubs". The CCIDS Provider Portal is being sunset and providers requested a replacement for this information.</p>	<p>The label for the Provider Remittance page in Kinder Connect has been updated to include "Department of Children and Youth". The Provider Remittance report contains the accurate payment information for providers and can be used instead of the CCIDS Provider Portal.</p> <p>Additionally, the KinderConnect - Remittance Detail QRC was updated to include steps on how to print the Provider Remittance for providers to view and print information similar to results providers would have viewed and printed in the CCIDS Provider Portal which is being sunset.</p> <p>The updated QRC can be found here: https://ohiocctap.info/wp-content/uploads/2024/08/KC-QRC-Remittance-Detail-Printing-Remittance-Detail-OH-0723.pdf</p>