TAP Release - 03/21/2025	
Issue	**Resolution**
Users are unable to enter the provider number on the Select Provider Screen accessed through the Operator Detail screen after clicking the Add Provider hyperlink at the bottom. Currently users are only able to enter the provider name which can lead to errors in locating the correct provider due to similar provider names.	When completing a provider search from the Operator Detail Screen, Program number is now in the list of search criteria. It can be entered by itself or with other criteria to locate the correct provider more efficiently.
The Provider>Search page and Provider>Search results grid contain provider CCP User IDs. The CCP User ID should not be displayed anywhere in KinderConnect for providers to view.	The CCP User ID has been removed from the Provider>Search page and Provider>Search Results grid in Kinder Connect for the roles of Program System Owner and Program Attendance.
When on the Child Detail page in KinderConnect, the expected pop-up would not appear for the provider to create a private pay schedule. This issue was found to be caused by special characters being used in the names of Customized Schedules.	If special characters are entered in the name of a customized schedule and the name is attempted to be saved, a pop up will appear indicating "No special characters other than underscores (_) may be used." preventing the user from saving until there are no special characters in the Customized Schedule name. As a result, when on the Child Detail page, if the provider selects "Create Private Pay Schedule", a pop up box will appear to allow user to create the schedule as expected due to customized schedule names no longer having special characters to block the pop-up.
A sponsor added an IN time for child and approved it via KinderSign. The program then added the corresponding OUT time but left it pending without Sponsor approval. The 4 week auto-sweep process completed and the Sponsor was still able to go in and approve the OUT time, after the sweep had already occurred, in error. The approval created paired attendance which then gave the appearance attendance requirements were met and a payment should be issued. The system did not create a payment due to the sweep period having already passed which is accurate.	The system was updated so, once the 4 week auto-sweep occurs, an error message will display to the Sponsor if they are attempting to add/change/edit/approve attendance that has already been swept preventing them from making any changes in KinderSign. This should prevent the appearance of attendance requirements being met and eliminate the expectation for payment for attendance that was not approved within required timeframes.
Various colors (red font on the red background and blue highlight on the dark blue background) on the Attendance>Detail page in KinderConnect are not Web Content Accessibility Guidelines (WCAG) Compliant.	When an in/out time was misaligned on the Attendance>Detail page in Kinderconnect the "Alert" background was displayed in red with the Alert message "Missing Time" in red font which was very difficult to read. This "Alert" background color has been changed from "red" to "orange" with the "Alert" message "Missing Time" still in red. Also, the "Submitted" background color has been changed from a "dark blue" to a "lighter blue". These updates should make this information WCAG Compliant.

Issue	Resolution
When the Provider>Remittance data is translated into Spanish and the user selects the "Exporto" button, the information exported to csv is not remaining in Spanish as expected.	The system has been updated and the translated provider remittance data remains in Spanish when it is exported.
When providers view payment data in KinderConnect, Professional Development day usage displays accurately however, when providers export the payment data to csv, Professional Days used are being identified as Pandemic Days in error.	When providers view payment data or export payment data in KinderConnect, both identify Professional Development usage accurately and consistently now.
If a user searches for a child on the Child > Search page no search results will display if the user does not include the schedule date, in error.	The system was updated and if a user searches for a child on the Child > Search page, search results will display if the user does not include the schedule date in error. The results will include all authorizations, including those expired up to six months prior.
When a Private Pay child record is created in KinderConnect with an active Private Pay schedule, the APT (Authorization Program Type) label appears as "APT: PFCC" on each day of the Attendance>Detail page in error.	Private Pay child records in KinderConnect now display the "APT" field on each day of the Attendance>Detail page as "APT: <blank>".
A Provider reported they are unable to update their email in KinderConnect. Upon pressing Update Email > Send OTP, a One-Time Password (OTP) is received, however the popup menu disappears and there is no field shown to enter and validate the OTP code.	The system has been updated so, upon pressing Update Email > Send OTP, a One-Time Password (OTP) is received and the popup menu remains open allowing the user to enter and validate the OTP code so they can successfully update their email address in KinderConnect.
A provider was able to enter both in and out time entries for children if more than one browser was being used at the same time. The resulting entries could be identified in KinderConnect by a magenta color when this occured.	An error message will now display to prevent a provider from entering and saving both in and out time entries for children, when using one browser or more than one.
A professional development day applied by a program during the month is preventing the submission of monthly attendance for special projects and delivering the following error message: "Professional Day cannot be used with any other type of submitted service". The error prevents the provider from submitting their attendance resulting in the payment being unable to be processed until the sweep occurs.	Programs should no longer receive the error message "Professional Day cannot be used with any other type of submitted service", when trying to submit monthly attendance, which should allow them to submit without delay.

Issue	Resolution
Sponsors are able to view the Admin tab on the main menu in KinderConnect in error. Note: Although viewable, when clicking on Admin, no additional options or information was shown to sponsors.	The "Admin" tab/button is no longer visible to Sponsor accounts.
The Overlapping Utilization report is not displaying overlaps occurring for children that have both PFCC authorizations and Special Projects authorizations (CCCP/ECE).	The Overlapping Utilization report has been updated to display overlapping attendance for PFCC authorizations and Special Project authorizations (CCCP/ECE).
When a provider views the provider payments invoice total amount, in the Remittance>Detail section, it does not match the amount in the Provider>Remittance search results summary totals for Special Project payments. Additionally, the provider payments count found in the Remittance Detail is only displaying the count which equals the invoice total shown instead of the accurate count of provider payments included in the full provider's payment.	The system has been updated and when a provider views the provider payments invoice total amount, in the Remittance>Detail section, it now matches the amount in the Provider>Remittance search results summary totals. Additionally, the provider payments count found in the Remittance Detail is now displaying the accurate count included in the full provider's payment.
When exporting information in the Remittance Detail page there is a hyphen in the adjustment code field. When exporting the information to .csv format that hyphen is being turned into other characters.	The hyphen in the Adjustment Column on the Remittance detail page in Kinder Connect remains a hyphen when exported to .csv format now.
The creation of the Department of Children and Youth results in the need to update references to legacy agencies where applicable. This includes updates on standard information present for 1099s generated for providers due to the change in the middle of a calendar year. Additionally, a review of federally required updates must be completed annually and applicable changes made before 1099s are created.	The current return address found on 1099s was edited to include identification of the "Department of Children and Youth" which was added under Job and Family Services. No additional federally required updates were found for 2024 1099s. 1099s for 2024 were completed and posted on KinderConnect for Program owners and mailed, if applicable, on January 27, 2025.
Provider payments were calculated for a week without the hours for a Professional Development (PD) Day being included in the calculation process. This occurs when providers have a child with actual attendance, entered in error, on the same date as the PD Day.	The system has been updated so if a provider enters a PD Day then no attendance for any child can be entered on that same date. If attendance already exists when the provider attempts to enter a PD Day the provider is unable to save the PD Day. The attendance would need to be removed and then the PD Day can be entered and successfully saved. This change will allow the hours for the PD day to be included in the payment calculation process.