

06/26/2025 TAP Release	
Issue	Resolution
The QRC titled "How to Record School Session Out" does not include instructions indicating users should only make this selection on weekdays, when applicable, which resulted in incorrect payments.	The QRC titled "How to Record School Session Out" includes additional instructions indicating School Session Out is only utilized on the weekdays (M-F), when the school is out of session.
A QRC for how to enter a Professional Development Day in KinderConnect needs to be created and added to the TAP Info site.	A QRC for KinderConnect (KC) has been created titled "Entering Professional Day" and can be found on the TAP info page in the KC QRCs for the providers.
When the user clicks on details for a particular Issuance ID in the Provider Remittance Search Results and the remittance detail populates below, there is no information displayed to ensure the details displayed are for the desired Issuance ID In KinderConnect (KC).	A new column titled "Issuance ID" has been added to the Provider Remittance Details in KC to identify the details being displayed are for the desired Issuance ID from the Provider Remittance Search Results.
For special payments there is a note included with the payments which is not viewable on the remittance report in KinderConnect (KC). The note typically identifies the child or other reason for the special payment and, for reconciliation purposes, assists a provider in identifying for whom and/or what payment has been issued.	A new column titled "Note" has been added to the Provider Remittance Details in KC. Special Payments that include a Note will display "Note" as a hyperlink which users can click to view a pop-up. The pop-up will display the note for that payment. The column will be blank for payments which are not special payments and don't include notes.
Providers can enter a Professional Development Day in back-to-back months and submit for payment in error. Per requirements a provider should not have the ability to enter a Professional Day in consecutive months.	The system has been updated to match the requirements and Providers are no longer able to enter a Professional Development Day in consecutive months and submit for payment
Rule states attendance data can be submitted for payment after the close of the service week and no later than four weeks from the last day of the service week or four weeks from the last day of the week the authorization is provided to the automated system, whichever is later. The system is not preventing sponsors from entering attendance in KinderConnect (KC) outside the allowed timeframe as expected. Although the system did not use the attendance for payment calculation, the ability to enter it gives the appearance payment should then occur and is misleading to users.	Additional edits were put in place which prevents sponsors from entering attendance in KC outside the allowed timeframe. The prevention of this attendance entry after the allowed timeframe eliminates the appearance payment should occur to the user.
<p>In compliance with rule, the system prevents a provider from SUBMITTING attendance for a school age child if a customized schedule is not in place. (Note: A provider can tell on the submit attendance screen if a child doesn't have a customized schedule in KC.)</p> <p>However, although it calculates a \$0.00 payment, the system currently allows the SWEEP of attendance for a school age child if a customized schedule is not in place. This allows payment alerts to be submitted for weeks in which an adjustment(s) is not allowed per rule. The system needs updated to match with rule, to not allow the sweep of attendance for a school age child if the provider has not entered the school-age child's current school schedule in the automated system on or before the first day of the school year as defined in rule 5101:2-16-01 of the Administrative Code or the child's first week of attendance if authorization is after the first day of the school year.</p>	<p>The system has been updated to prevent attendance, absent days, and professional days from being swept for children identified as school-age if there isn't an active customized school schedule in place between September and May at the time of the sweep for the service week.</p> <p>Once a week is swept, the attendance will be locked, and no \$0.00 payment will be created. If no \$0.00 payment exists, a payment alert cannot be submitted later—even if a schedule is added afterward or a child is incorrectly marked as school age. In compliance with rule, payment for school-age children can only begin from the point a schedule is entered, and only for weeks not yet swept.</p> <p>In compliance with rule, adjustment requests for school age children not having a customized school schedule in place at the time of the sweep will not be accepted/processed.</p> <p>Note: Providers should regularly check their rosters for school-age children. Per rule 5180:2-16-01 Providers must enter each school-age child's full-year school schedule in the system by the first day of the school year, or by the child's first week of attendance if authorized after that date. •If a child is correctly marked as school age, make sure the required school schedule is entered. •If a child is incorrectly marked as school age, work with the family and county to correct it before the sweep. Otherwise, the system will treat them as a school-age child without a valid school schedule and process them accordingly.</p>
When one transaction of a time pair was entered by the Sponsor in KinderSign and the other transaction of the time pair was attempted to be entered by the Provider in KinderConnect, the Provider received an error message stating, "Provider may not enter both the in and out of an attendance transaction". The Provider did not enter both sides of the transaction, so the error message is not only incorrect, but invalid as well. There should have been no error message in this instance and the transaction should have been successful.	<p>Users no longer receive the message stating, "Provider may not enter both the in and out of an attendance transaction" in error. The message only appears if the Provider User Type does attempt to enter both the in and the out of an attendance transaction.</p> <p>Any provider entered attendance continues to require sponsor review and approval before it can be used to make a matched pair of attendance.</p>
The Overlapping Care report does not identify all incidents of overlapping care as expected. The system will not issue a payment if a child is checked in at a unique provider within the same minute they are also checked out at a different provider due to overlapping care. However, the overlapping care report is not identifying this overlap.	<p>The Overlapping Care report has been updated to identify an overlap if a child is checked in at a unique provider within the same minute they are also checked out at a different provider. If a child is changing from one provider to another on the same date, the check out at one provider and check in at the other provider must be at least one minute different to not be identified as an overlap.</p> <p>Additionally, the Overlapping Care Report is not working as efficiently as desired. At this time, for accurate results, users should enter the same beginning and end date in the date fields before generating the report and generate the report for each date in which they are reviewing for overlapping attendance. This does mean if the user is reviewing for a week timespan the report should be generated seven (7) times, once for each day of the week. DCY is working to improve how this report is generated as quickly as possible.</p>